

Check-in Procedures

- The charter bus will leave MUC at noon and should arrive at Tauernhof between 3:00-4:00 PM.

In order to get everyone checked in and settled as quickly as possible, we ask that you do the following:

- All guests should unload their luggage into the lobby of the new Tauernhof House upon arrival.
- Guests with last names beginning with A-H should head to Tritscher's Ski Shop next door to rent skis. If you've been to the Ski Adventure before and are familiar with the check-in process, we ask that the A-H group go in this order: 1) Tritscher's, 2) Reception Office, 3) Planaistation.
- Guests with last names beginning with I-P should first head to Planaistation (the ski lift) to purchase ski passes. If you've been to the Ski Adventure before and are familiar with the check-in process, we ask that the I-P group go in this order: 1) Planaistation, 2) Tritscher's, 3) Reception Office.
- Guests with last names beginning with Q-Z should head first to Tauernhof Reception Office to check-in. If you've been to the Ski Adventure before and are familiar with the check-in process, we ask that the Q-Z group go in this order: 1) Reception Office, 2) Planaistation, 3) Tritscher's.
- At 6:30, meet in the Wintergarten for the Welcome Reception. We will have a brief orientation before heading into town for dinner. Maps of Schladming will be provided with restaurant recommendations for Saturday's dinner and breakfast for Sunday morning.

Processes

- **Planaistation:** Even if you do not plan to ski tomorrow morning (Sunday), it is highly recommended to go ahead and buy your ski pass today because Sundays tend to be extremely crowded. You can tell the cashier what day you'd like your ski pass to go into effect (for example, I'd like a 5-day pass that begins on Monday). Go to ticket window closest to Tauernhof (#5) as this window has our list of Tauernhof guests who will receive a discount on their ski pass(es). Inform the cashier that you are on the Tauernhof list (they will ask for your name). *You will NOT receive a discount if they go to a different window!*
- **Tritscher's:** Go directly to the computer kiosk in the center of the shop to input all your info (*if you've attended before, your info will still be on file*). On one of the very first screens, click that you are a Tauernhof guest to receive a discount.
- **Reception:** Be prepared to pay for the week upon checking in. This is a new process this year. Tauernhof now accepts credit cards - and no longer charges a 2% fee for using cards - so this probably is most likely the cheapest and quickest way to pay.